

138006

UNITED AIRLINES CORPORATION

**Patricia Flores**

**From:** Patricia Flores <batpat@mindspring.com>  
**Sent:** Thursday, August 30, 2001 2:16 PM  
**Subject:** Fw: Airlines Surcharge During Peak Hours

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OST-01-9849-24

Dear DMS Personnel,

As a person who flies frequently to visit Mom in a nursing home in Denver, and grandchildren in LAX and Portland, OR, I am naturally vehemently opposed to leveling a surcharge to airlines during peak travel hours. You know this will spill over to the consumer in higher fares.

During travel, I must check the monitor for gate connections. It is my experience that many flights depart to same destinations at almost identical times. Different airlines within two and three minutes of each other.

But do you know that United has two flights to Denver departing within 5 minutes of each other? If a plane is seriously underbooked, it mysteriously develops a mechanical problem, and all the folks from that flight are shuffled onto the next departing flight to their destination. This passenger abuse would be in check if the FAA tightened up on the schedules. And that is my recommendation. Eliminate many of the superfluous flights and thereby reduce air traffic.

Against the initial cry of outrage everyone would adjust, and those Friendly Skies would become a whole lot safer. Thank you. Patricia A. Flores 122 Renfrew Ave. Trenton, NJ

*Please note: I went to your web site, tried to send this electronically, but it wouldn't go. Therefore I have printed and I am now putting it into an envelope. I really do feel strongly about this issue.*

*You can acknowledge receipt via my email address which is at the top.*

*Thank you. Sincerely,  
Patricia Flores*

Patricia A. Flores  
122 Renfrew Ave.  
Trenton, NJ 08618

8/30/01

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