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August 30, 2006

Secretary
U.S. Department of Transportation
400 Seventh Street, SW
Suite 10200
Washington, DC 20590

Re: Continental Airlines New York/Newark – Shanghai Application
(Docket OST-2006-25275)

Dear Secretary:

Continental Airlines has applied for authority to operate daily Boeing 777 service between New York/Newark and Shanghai, China beginning spring 2007. As a New Jersey located company, I respectfully urge you to grant Continental this authority.

Continental has worked hard at providing clean, safe and reliable transportation and professional customer service to a growing list of international and domestic destinations that meet customer's travel needs. With no nonstop or single-plane service at New York/Newark, Shanghai has a service deficit from the region as well as no connecting gateway anywhere on the entire U.S. east coast. As the only carrier with a hub and significant market presence in the New York/Newark area at Newark Liberty International Airport, Continental is the single best choice for filling the service gap between New York/Newark and other east coast points and Shanghai.

Continental was recently ranked by its customers as the highest in Customer Satisfaction among Traditional Network Carriers in North America for the service the airline provides from the time of booking to the end of the journey at baggage claim. The Port Authority of NY & NJ and Continental have invested \$3.8 billion to make Newark Liberty International Airport superior in customer service, convenience and amenities for travelers. Continental and New York/Newark are the right choice for providing new competitive service to the Shanghai market, especially recognizing all three of the other U.S. airlines competing for this new route opportunity to China already serve Shanghai from the U.S.

Allowing Continental to commence new competitive service to Shanghai via its New York/Newark hub is important to U.S. consumers, to Continental's continued growth and its many thousands of employees. The Department of Transportation's decision is easy; Continental Airlines and nonstop New York/Newark – Shanghai service. Thank you for your consideration.

Sincerely,

A handwritten signature in cursive script, appearing to read "Stephen Gardner".
Stephen Gardner
Vice President